



"Aspen Conferencing is absolutely the best at what they do. Their customer service team is the greatest, their pricing is always competitive, and our operator assisted calls have always run smoothly."

– Network Appliance

OPERATOR ASSISTED CONFERENCING

Give conferencing events the attention they demand

High-profile conferences require special attention from trained experts in order to ensure the success of the event. From large-scale investor relations calls to small board of directors meetings, Aspen Conferencing works with you to ensure that your important calls are executed flawlessly.

Worry-Free Events | Aspen Operator Assisted Conferencing streamlines large-scale audio conferences by offering a truly scalable, assisted conferencing solution for up to 2500 participants. Our conferencing specialists are available before, during and after your conference to make certain your event runs smoothly from start to finish.

Consulting - our specialists help develop a strategy for a professional, reliable meeting

Scheduling - our experienced meeting planners ensure that your specifications are defined

Monitoring - an operator is always available to immediately respond to requests or direct the flow of activity

Reporting - detailed post conference reports are available immediately after the call.

Benefits | Aspen gives you the tools to:

- Reduce time coordinating and managing large-scale conferences by using our conferencing specialists
- Make sure high profile conferences are flawlessly executed
- Get valuable participant information and feedback for later follow up

Three Service Levels | Our operator assisted services provide a wide range of features to support your conferencing event, so you receive support that is tailored to your needs. Our Premium service provides advanced features, including Q&A and polling, with online operator monitoring. With our Standard service, participants are entered into the call and includes basic features. If you simply have more than 125 participants, our Automated services is unattended with available operator assistance.

Key Features | Aspen Conferencing offers you all of the unique conferencing features you need to ensure the success of your event.

Participant entry - Have participants enter by announcing their names and affiliations, a tone or silently

Roll call - Conduct an operator-lead roll call to signify the beginning of the meeting and to make sure the right participants are present

Q&A - Initiate a live Q&A session allowing participants to signal when they have a question

Polling - Use the keypad to record multiple-choice questions and answers and receive a voting report at the end of the conference

Call taping/Digital replay - Store conferences by taping or digitally recording them - receive an audiocassette or CD or listen to the digital playback anytime

Participant list - Keep a record of who was on the call with a participant list that can be faxed or emailed

Fax/E-mail services - Fax or email broadcast any support materials to all participants before or after the call